

COVID-19: what you need to know now

UPDATED 6-8-20 PLEASE CALL 718-784-2240 prior to your visit to confirm your appointment as NYS COVID guidelines and mandates are subject to change.

Service modifications

- **Only certain medical visits can be made available at the clinic at this time.** The Floating Hospital offers telehealth visits if your planned visit does not fall within current NYS COVID guidelines. Certain periods of time will be allotted to telehealth and in-person visits.
- **In general, the following types of visits can be seen at the clinic:**
 - Routine physicals for new and existing patients;
 - Sick visits with pre-screening;
 - Well child visits for children 0-5 requiring vaccinations; and
 - Routine dental visits for established patients (we are not seeing new patients at this time).
 - All behavioral Health visits have been converted to telehealth.
- **Prescription renewal by phone at our pharmacy.** Call 914-556-2511 for free next day delivery.
- **COVID-19 testing offered by appointment only.** Call 718-782-2240*150.

Clinic closures

- The Floating Hospital's main healthcare center in LIC will remain open with shortened hours: Monday-Thursday, 8:00AM to 5:30PM, Friday, 8:00AM to 5:00PM.
- The Floating Hospital's Queensbridge clinic is open Monday-Friday, 9:00AM to 5:00PM.
- The Floating Hospital's Astoria clinic is open Tuesday and Friday, 9:00AM to 5:00PM, by appointment only. Call 718-784-2240 to schedule. Our Goodwill clinic remains closed.

Stay safe, be safe

- Stay home if you are sick.
- Wash your hands thoroughly throughout the day and keep your home and work environment clean.
- Cover your cough or sneeze with a tissue or sleeve.
- Avoid touching your face.
- Advise your doctor if you have fever, cough, sore throat or shortness of breath as these symptoms could be concerning for COVID-19.
- Wear cloth face coverings in public at all times. Do not use surgical masks or N-95 respirators. Those are critical supplies that must be reserved for healthcare workers and other medical first responders.

