

# COVID-19: what you need to know now

**UPDATED 4-27-20** With the number of confirmed COVID-19 cases on the rise in NYC, we are following city and medical association guidelines and restrictions

## Service modifications

- All medical visits are offered as telehealth visits.
- Necessary sick visits will be seen in person after phone triage for required lab testing or interventions.
- Well visits for children ages 0-5 requiring vaccines only. Routine physicals will not be performed for anyone else at this time.
- All behavioral health visits will be telehealth only.
- Dental services are being offered via telehealth. Office visits are restricted to emergency services only.
- **Important:** please call–718-784-2240–prior to your visit to confirm your appointment as guidelines and mandates are subject to change.
- Prescription renewal by phone at our pharmacy. Call 914-556-2511 for free next day delivery

## Clinic closures

- The Floating Hospital's main healthcare center in LIC will remain open with shortened hours: Monday-Thursday, 8:00AM to 5:30PM, Friday, 8:00AM to 5:00PM.
- The Floating Hospital's Queensbridge clinic is open Monday-Thursday, 9:00AM to 5:00PM
- The Floating Hospital's Astoria and Goodwill clinics are closed, all patients are welcome at our main clinic at LIC.

## Stay safe, be safe

- Stay home if you are sick.
- Wash your hands thoroughly throughout the day and keep your home and work environment clean.
- Cover your cough or sneeze with a tissue or sleeve.
- Avoid touching your face.
- Advise your doctor if you have fever, cough, sore throat or shortness of breath as these symptoms could be concerning for COVID-19.
- Wear cloth face coverings in public at all times. Do not use surgical masks or N-95 respirators. Those are critical supplies that must be reserved for healthcare workers and other medical first responders.

