



Insurance and Registration

Frequently asked questions

What insurance plans do you take?

- We take all Medicaid Managed Care plans and most other insurance plans

If a resident doesn't have insurance will you still provide services?

- Yes

What is a PCP?

- A term used by insurance companies to identify a patient's main doctor or primary care provider

Is a shelter resident able to switch PCPs?

- We encourage all of our new patients to identify The Floating Hospital as their PCP. Residents can change their PCP several times a year

What documents do residents need to bring on the day of their appointment?

- Residency letter
- Insurance card
- Social Security number
- Immunization information

Who do I contact at The Floating Hospital if I have questions related to residents' insurance?

- Call our registration specialists at 718-784-2240, ex. 299

After leaving a shelter, can a resident still use The Floating Hospital's services?

- Yes. The resident can make an appointment to be seen at our community health center. The Floating Hospital PCP doesn't change.

Call for appointments

718-784-2240

Monday - Thursday, 8:30AM - 5:00PM



The Floating Hospital offers free van transportation

The Floating Hospital ofrece servicio de transporte gratuito del refugio a la clínica